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June 25, 2021

Dear business owner/operator,

The province has announced that Ontario will be entering Step 2 of the [Roadmap to Reopen](#) on **Wednesday June 30th at 12:01 am**. Step 2 focuses on expanding outdoor activities and resuming limited indoor services with public health measures.

While all businesses are required to read the [Roadmap to Reopen](#) and its accompanying [regulation](#) in order to determine what actions they must take to remain open, I would like to highlight certain sections.

All businesses

Staff who are able to work from home are still required to do so.

All retail establishments (except malls) are required to have a [poster](#) to passively screen customers.

Some businesses are required to use active screening. These businesses are indicated below and must use [this screening tool](#) (available at the link in a web-based or .pdf format).

Retail

Capacity has been increased to 50% for essential and 25% for non-essential retail. Indoor malls are required to actively screen customers.

You can calculate your capacity by first determining the total square metres of floor space, not including shelving, accessible to the public. Retailers operating at 50% capacity can then divide that number by 8, and retailers operating at 25% capacity can then divide that number by 16. You are required to round down your result to the nearest whole number.

Outdoor dining

Food premises are still restricted to outdoor dining and take-out. Patrons seated at different tables must be separated by at least two meters or separated by plexiglass or another impermeable barrier. In Step 2, the capacity of tables is restricted to **six** people unless that table is entirely comprised of:

- 1) Members of the same household
- 2) A member of up to one other household who lives alone, or
- 3) A caregiver for any member of either household

Personal care services

Personal care services can reopen at 25 percent capacity. Clients must be actively screened. All services must be by appointment only. Clients are not permitted to wait inside the business. No services that require the client to remove their mask are permitted. Staff must wear appropriate personal protective equipment, which means a mask and eye protection. More information about PPE is available in our [previous letter](#).

Outdoor sports and recreational fitness

Outdoor fitness classes, personal training, and training for team and individual sports are permitted and are capped at the number of people who can maintain a **3 meter** distance. Team sports or games that may result in personal contact are not permitted unless they have been modified to avoid personal contact. All participants in outdoor fitness classes must be actively screened.

Gathering limits

Under Step 2 of the [Roadmap to Reopen](#), the maximum gathering sizes permitted are:

- Indoors: 5 people
- Outdoors: 25 people

Any outdoor area covered by a roof, canopy, tent, awning, or other covering must have at least two full sides of the entire area open to the outdoors. Any outdoor area not covered by a roof, canopy, tent, awning, or other covering must have at least one full sides of the entire area open to the outdoors. Any tents or other structures that do not comply with these requirements are considered indoor spaces for the purposes of the regulation.

Gatherings for weddings (but not receptions), funerals, and religious services, rites, and ceremonies can occur outdoors so long as individuals can maintain a physical distance of two metres. Individuals from the same household, a member from one other household who lives alone, and caregivers for any member of either household are not required to distance. Indoor ceremonies may take place with a maximum of 25% capacity.

Sincerely,



Dr. Glenn Corneil, B.Sc., M.D., C.C.F.P., F.C.F.P.
Acting Medical Officer of Health/CEO